Code of Practice on Disinformation – Report of Al Forensics for the period 1 January–31 December 2024

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Executive summary

Executive summary (max. 2 pages)

As the Code evolves and Signatories strengthen their collaboration within a shared framework, AI Forensics remains committed to its two core areas: algorithmic auditing and active participation in key working groups. In 2024, as the Code of Practice transitions to a Code of Conduct, we continue our engagement in the Generative AI and Elections Monitoring subgroups within the Crisis Response framework. In the lead-up to the 2024 European elections, we conducted extensive research on the impact of emerging technologies on electoral integrity.

We look forward to further collaboration with other Signatories, the European Commission, ERGA, and EDMO, reinforcing accountability and transparency in the digital ecosystem.

Guidelines for filling out the report

Reports are detailing how signatories have implemented their Commitments under the Code and signatories commit to provide regular reporting on Service Level Indicators (SLIs) and Qualitative Reporting Elements (QREs). The reports and data provided should allow for a thorough assessment of the extent of the implementation of the Code's Commitments and Measures by each signatory.

Reporting period

The reporting period to be covered in the reports is 12 months (edit reporting period) for signatories who are not offering very large online platform services. Signatories shall submit reports outlining policy updates and actions taken to implement the Commitments and Measures they signed up to under the Code. All data and policy updates should be reported for 12 months period from the submission of last reports.

Adjusting the reporting template

Signatories who are not offering very large online platform services can adapt the template to specific commitments and measures they subscribed to. This may include adapted wording for commitments, measures, QREs and SLIs. Relevant signatories will report only on commitments and measures they subscribed to and provide Member State-level data only if feasible.

Reporting per Service

When filling in a report for several services, use colour codes to clearly distinguish between services. At the beginning of the report, clarify what colour is used for which service.

Reporting in text form

Reporting in the form of written text is required for several parts of the report. Most of them are accompanied by a target character limit. Please stick to the target character limit as much as possible. We encourage you to use bullet points and short sentences. When providing information to the QRE, please make sure that your answer covers all the elements of the associated commitment and measure. Links should only be used to provide examples or to illustrate the point. They should not be used to replace explanations or to provide data in the forms. All relevant explanations and data must be included in the report directly, in written form.

Reporting SLIs and data

Reporting on SLIs requires quantitative information to be reported on in this harmonised reporting template.

- Where relevant and feasible, SLIs should be reported on per Member State.
- If no data is available on Member State level, SLIs might, instead, be exceptionally reported on per language. (NB that signatories agreed to revisit this issue after the first reporting, to ensure harmonised and meaningful reporting.)
- Please report data in the format provided by the harmonised reporting template, not through external links. Please use the Member State/language template provided in the harmonised reporting template. Where the table asks for "Other relevant metrics", please name the metric that you would like to report on in addition to the ones already provided. You may include more than the number of additional fields provided where necessary; in that case, please adjust the table as needed.
- Please contextualize all data as much as possible, i.e. include baseline quantitative information that will help contextualize the SLIs (e.g. number of pieces of content labelled out of what volume of content).
- If there are no relevant metrics to report on, please leave the respective columns blank.

Reporting on TTPs

If subscribed to Commitment 14, Integrity of Services, we ask you to report on each identified TTP individually. The number of identified TTPs may vary per service. Where more than one TTP are reported under the same action, clarify the reasoning in the methodology. Where input is not provided, keep the placeholder for the relevant TTP and explain reasons and planned remedial action. Additionally, as with all other SLIs, data can be provided per Member State for each individual TTP.

Missing Data

In case that at the time of reporting there is no data available yet, the data is insufficient, or the methodology is lacking, please outline in the dedicated field (i.e. in the field about further implementation measures planned) how this will be addressed over the upcoming six months, being as specific as possible.

Signatories are encouraged to provide insights about the data/numbers they provide by inserting possible explanations in the boxes of the template "Methodology of data measurement & insights on data provided". This should aim to explain the why of what is being reported, for instance - Are there trends or curiosities that could

require or use contextual explanation? What may be driving the change or the difference in the number? Please also indicate inconsistencies or gaps regarding methodology in the dedicated box.

Attachments

We ask you not to enclose any additional attachments to the harmonised reporting template.

Crisis and elections reporting template

Relevant signatories are asked to provide proportionate and appropriate information and data during a period of crisis and during an election. Reporting is a part of a special chapter at the end of the harmonised reporting template and should follow the guidelines:

- The reporting of signatories' actions should be as specific to the particular crisis or election reported on as possible. To this extent, the rows on "Specific Action[s]" should be filled in with actions that are either put in place specifically for a particular event (for example a media literacy campaign on disinformation related to the Ukraine war, an information panel for the elections), or to explain in more detail how an action that forms part of the service's general approach to implementing the Code is implemented in the specific context of the crisis or election reported on (for example, what types of narratives in a particular election/crisis would fall into scope of a particular policy of the service, what forms of advertising are ineligible).
- Regarding elections, signatories are expected to provide specific information on their experience with the RRS for FR and RO elections. This can be included in the first two rows ("Threats observed..." / "Mitigations in place ..."). In addition, regardless of the RRS activation, signatories should report on relevant actions in place for elections at national level (parliamentary/presidential) in EU Member States during the reporting period specifying the country(ies) and election(s).
- Signatories who are not offering very large online platform services and who follow the invitation to report on their specific actions for a particular election or crisis may adapt the reporting template as follows:
 - They may remove the "Policies and Terms and Conditions" section of the template, or use it to report on any important changes in their internal rules applicable to a particular election or crisis (for example, a change in editorial guidelines for fact-checkers specific to the particular election or crisis)
 - o They may remove any Chapter Section of the Reporting Template (Scrutiny of Ads Placement, Political Advertising, Integrity of Services etc.) that is not relevant to their activities
- The harmonised reporting template should be filled in by adding additional rows for each item reported on. This means that rather than combined/bulk reporting such as "Depending on severity of violation, we demote or remove content based on policies X, Y, Z", there should be individual rows stating for example "Under Policy X, content is demoted or removed based on severity", "Under Policy Y, content [...]" etc.
- The rows should be colour-coded to indicate which service is being reported on, using the same colour code as for the overall harmonised reporting template.

Reporting should be brief and to the point, with a suggested character limit entry of 2000 characters.

Uploading data to the Transparency Centre

The reports should be submitted to the Commission in the form of the pdf via e-mail to the address CNECT COP TASK FORCE CNECT-COP-TASK-FORCE@ec.europa.eu within the agreed deadline. Signatories will upload all data from the harmonised reporting template to the Transparency Centre, allowing easy data access and filtering within the agreed deadline. It is the responsibility of the signatories to ensure that the uploading takes place and is executed on time. Signatories are also responsible to ensure that the Transparency Centre is operational and functional by the time of the reports' submission that the data from the reports are uploaded and made accessible in the Transparency Centre within the above deadline, and that users are able to read, search, filer and download data as needed in a user-friendly way and format.

V. Empowering Users Commitment 17 In light of the European Commission's initiatives in the area of media literacy, including the new Digital Education Action Plan, Relevant Signatories commit to continue and strengthen their efforts in the area of media literacy and critical thinking, also with the aim to include vulnerable groups. [change wording if adapted Relevant Signatories will design and implement or continue to maintain tools to improve media literacy and Measure 17.1 critical thinking, for instance by empowering users with context on the content visible on services or with guidance on how to evaluate online content. Al Forensics contributes to improve media literacy and critical thinking by publishing its work and QRE 17.1.1 [insert wording if adapted] disseminating it among media, stake-holders and decision makers. Furthermore, AI Forensics participates in conferences, meetings and events that serve as platforms to inform the larger public on the importance of algorithmic auditing, accountability and transparency. Methodology of data measurement [suggested character limit: 500 characters] SLI 17.1.1 - actions enforcing policies above [change wording if Total count of the tool's Interactions/ Other relevant metrics Other relevant metrics adapted] engagement with the impressions tool Data Relevant Signatories will develop, promote and/or support or continue to run activities to improve media Measure 17.2 literacy and critical thinking such as campaigns to raise awareness about Disinformation, as well as the TTPs that are being used by malicious actors, among the general public across the European Union, also considering the involvement of vulnerable communities. **QRE 17.2.1** [insert wording if adapted] Al Forensics is dedicated to increasing critical thinking among users and helping them restore their self-agency. Our innovative data-driven methodology provides journalists, researchers, and policymakers with timely evidence of systematic violations of users' interests and digital rights, particularly for minority groups and communities that are often overlooked in the design of technology. We believe that consistent and coordinated scrutiny is the path to restoring the balance of power between big tech platforms and its users. Therefore, AI Forensics will continue producing research and investigations that are fulfilling this aim. Methodology of data measurement [suggested character limit: 500 characters] SLI 17.2.1 - actions enforcing policies above [change wording if Nr of media Reach of Nr of participants Nr of interactions Nr of participants adapted] literacy/ campaigns with online assets (etc) awareness raising activities organised/ participated in Data

Measure 17.3	For both of the above Measures, and in order to build on the expertise of media literacy experts in the design, implementation, and impact measurement of tools, relevant Signatories will partner or consult with media literacy experts in the EU, including for instance the Commission's Media Literacy Expert Group, ERGA's Media Literacy Action Group, EDMO, its country specific branches, or relevant Member State universities or organisations that have relevant expertise.
QRE 17.3.1 [insert wording if adapted]	Outline relevant actions [suggested character limit: 2000 characters]

VI. Empowering the research community			
Commitment 28			
Relevant Signatories commit to support good	Relevant Signatories commit to support good faith research into Disinformation that involves their services. [change wording if adapted]		
Measure 28.1	Relevant Signatories will ensure they have the appropriate human resources in place in order to facilitate research, and should set-up and maintain an open dialogue with researchers to keep track of the types of data that are likely to be in demand for research and to help researchers find relevant contact points in their organisations.		
QRE 28.1.1 [insert wording if adapted]	Al Forensics continues to strengthen its multidisciplinary, socio-technical research approach, with a dedicated team of 17 members. Our team actively participates in academic discussions, including Winter and Summer Schools at Amsterdam Universities, and maintains a highly collaborative approach, working closely with research organizations, civil society, and media partners.		
	In 2024, AI Forensics led a collaborative effort with civil society organizations, scholars, and media to analyze algorithm-driven content dissemination across YouTube, TikTok, and Microsoft Copilot during the EU elections. This initiative produced critical reports exposing the role of recommendation systems in shaping the electoral landscape.		
	Our research on AI-generated imagery during the <u>EU and French elections</u> uncovered 51 instances of unlabeled AI images , often amplifying anti-EU and anti-immigrant narratives. Additionally, in partnership with SNV , we assessed misleading <u>TikTok search suggestions</u> that distorted election-related information.		
	In collaboration with Nieuwsuur , we <u>investigated Al chatbot responses</u> to political campaign strategy prompts in the Netherlands. The follow-up report <u>analyzed</u> the effectiveness of content moderation across different chatbots, evaluating how electoral safeguards varied based on factors such as platform, language, electoral context, and interface.		

	These research efforts reinforce our commitment to algorithmic accountability and the broader fight against Al-driven disinformation.
Measure 28.2	Relevant Signatories will be transparent on the data types they currently make available to researchers across Europe.
QRE 28.2.1 [insert wording if adapted]	Al Forensics releases their investigations and its methodology openly in their reports.
Measure 28.3	Relevant Signatories will not prohibit or discourage genuinely and demonstratively public interest good faith research into Disinformation on their platforms, and will not take adversarial action against researcher users or accounts that undertake or participate in good-faith research into Disinformation.
QRE 28.3.1 [insert wording if adapted]	Al Forensics works towards the goal of promoting good faith research.

VI. Empowering the research community	
	Commitment 29
Relevant Signatories commit to conduct research based on transparent methodology and ethical standards, as well as to share datasets, research findings and methodologies with relevant audiences. [change wording if adapted]	
Measure 29.1	Relevant Signatories will use transparent methodologies and ethical standards to conduct research activities that track and analyse influence operations, and the spread of Disinformation. They will share datasets, research findings and methodologies with members of the Task-force including EDMO, ERGA, and other Signatories and ultimately with the broader public
QRE 29.1.1 [insert wording if adapted]	All the research produced by Al Forensics is publicly available for anyone to access.
Data	

VIII. Transparency Centre	
	Commitment 34
To ensure transparency and accountability around the implementation of this Code, Relevant Signatories commit to set up and maintain a publicly available common Transparency Centre website. [change wording if adapted]	
Measure 34.1	
Measure 34.2	
Measure 34.3	

Measure 34.4	
Measure 34.5	

IX. Permanent Task-Force

Commitment 37

Signatories commit to participate in the permanent Task-force. The Task-force includes the Signatories of the Code and representatives from EDMO and ERGA. It is chaired by the European Commission, and includes representatives of the European External Action Service (EEAS). The Task-force can also invite relevant experts as observers to support its work. Decisions of the Task-force are made by consensus. [change wording if adapted]

Measure 37.1	
Measure 37.2	
Measure 37.3	
Measure 37.4	
Measure 37.5	
Measure 37.6	
QRE 37.6.1 [insert wording if adapted]	Al Forensics is an active participant in the Monitoring and Reporting Subgroup, in the Al Generative Subgroup as well as in the Crisis Response Subgroup (where we participate in both in the Elections Steering Committee).

X. Monitoring of Code

Commitment 38

The Signatories commit to dedicate adequate financial and human resources and put in place appropriate internal processes to ensure the implementation of their commitments under the Code. [change wording if adapted]

Measure 38.1	
	Al Forensics has two representatives, directly involved in the work of the Subgroup and Working group; we are
	part of ensuring full compliance with relevant Commitments taken under the Code.

X. Monitoring of Code
Commitment 39

Signatories commit to provide to the European Commission, within 1 month after the end of the implementation period (6 months after this Code's signature) the baseline reports as set out in the Preamble. [change wording if adapted]

X. Monitoring of Code

Commitment 40

Signatories commit to provide regular reporting on Service Level Indicators (SLIs) and Qualitative Reporting Elements (QREs). The reports and data provided should allow for a thorough assessment of the extent of the implementation of the Code's Commitments and Measures by each Signatory, service and at Member State level. [change wording if adapted]

Measure 40.1	
Measure 40.2	
Measure 40.3	
Measure 40.4	
Measure 40.5	
Measure 40.6	

X. Monitoring of Code

Commitment 42

Relevant Signatories commit to provide, in special situations like elections or crisis, upon request of the European Commission, proportionate and appropriate information and data, including ad-hoc specific reports and specific chapters within the regular monitoring, in accordance with the rapid response system established by the Taskforce. [change wording if adapted]

X. Monitoring of Code

Commitment 43

Relevant Signatories commit to provide, in special situations like elections or crisis, upon request of the European Commission, proportionate and appropriate information and data, including ad-hoc specific reports and specific chapters within the regular monitoring, in accordance with the rapid response system established by the Taskforce. [change wording if adapted]

Reporting on the service's response during a period of crisis

	Reporting on the service's response during a crisis		
		[Name of crisis]	
Threats observed or anticipated	Threats observed or anticipated at time of reporting: [suggested character limit 2000 characters].		
Mitigations in place at time of re	Mitigations in place at time of reporting: [suggested character limit: 2000 characters].		
[Note: Signatories are requested to provide information relevant to their particular response to the threats and challenges they observed on their service(s). They ensure that the information below provides an accurate and complete report of their relevant actions. As operational responses to crisis/election situations can vary from service to service, an absence of information should not be considered a priori a shortfall in the way a particular service has responded. Impact metrics are accurate to the best of signatories' abilities to measure them].			
Policies and Terms and Conditions			
Outline any changes to your pol	icies		
Policy	Changes (such as newly introduced policies, edits, adaptation in scope or implementation)	Rationale	
Scrutiny of Ads Placements			
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.			
pecific Action applied (with eference to the Code's elevant Commitment and Measure) Description of intervention			

	,			
	Indication of impact (at beginning of action: expected impact) including relevant metrics when available			
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention			
	Indication of impact (at beginning of action: expected impact) including relevant metrics when available			
Political Advertising				
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.				
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention			
	Indication of impact (at beginning of action: expected impact) including relevant metrics when available			
Integrity of Services				
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.				
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	evant Commitment and Description of Intervention			

	Indication of impact (at beginning of action: expected impact) including relevant metrics when available					
	Empowering Users					
Outline approaches pertinent to	Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.					
Specific Action applied (with reference to the Code's relevant Commitment and	Description of intervention					
Measure)	Indication of impact (at beginning of action: expected impact) including relevant metrics when available					
	Empowering the Research Community					
Outline approaches pertinent to	Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.					
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention					
	Indication of impact (at beginning of action: expected impact) including relevant metrics when available					
Empowering the Fact-Checking Community						
Outline approaches pertinent to	this chapter, highlighting similarities/commonalities and differences with regular enforcement.					
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention					

Indication of impact (at beginning of action: expected impact) including relevant metrics when available

Reporting on the service's response during an election

Reporting on the signatory's response during an election

2024 European Parliament Elections

Threats observed during the electoral period: [suggested character limit 2000 characters]. Al Forensics has been actively involved in election monitoring in 2024, with the following reports published as its outcomes:

1. French Elections (Artificial Elections: Exposing the Use of Generative AI Imagery in the Political Campaigns of the 2024 French Elections)
AI Forensics investigated how AI-generated images were used in French political campaigns during the 2024 European Parliament and legislative elections. In May and June of 2024, we collected data from a variety of sources to get a comprehensive look at the use of AI imagery. We explored official party websites and their social media accounts on platforms such as Facebook, Instagram, X (formerly Twitter), TikTok, YouTube, and LinkedIn.

Main threats:

The lack of **transparency** is alarming and highlights several critical concerns. Firstly, political parties and social media platforms are failing to adequately disclose the use of Al-generated imagery, which undermines public trust. Additionally, there is a pressing need for **stricter content labelling** to ensure the integrity of political campaigns and prevent the spread of **misleading information**. Finally, our findings underscore the **necessity of reinforcing EU-wide policies on the use of generative AI** in elections to safeguard democratic processes and maintain electoral integrity.

2. **TikTok Search**: Analyzing TikTok's "Others searched for" Feature: TikTok's impact on public discourse among young users in Germany, focusing on the influence of search suggestions. This investigation on TikTok "Others searched for"; feature helps to understand its influence on political discourse, especially in the context of the 2024 elections. Conducted in collaboration with AI Forensics and interface TikTok Audit Team, this study aimed to determine if TikTok's algorithm promotes misleading or sensational content. This feature suggests search terms to users, which could potentially lead them to questionable information or politically biased content, posing significant risks to public discourse.

Main threats:

The study highlights that TikTok's "Others Searched For" feature can distort reality for young users, especially during critical electoral periods. This distortion can negatively affect public political discourse, making it imperative for social media platforms to implement more robust oversight and transparency on their algorithms, including on less prominent algorithmic features such as search suggestions. Our findings emphasize the need for improved measures to ensure that search suggestions do not perpetuate misinformation or political bias, thus contributing to a more informed and balanced media environment.

3. Chatbot (s)elected moderation: Measuring the Moderation of Election-Related Content Across Chatbots, Languages and Electoral Contexts

This report evaluates and compares the effectiveness of these safeguards in different scenarios. In particular, we investigate the consistency with which electoral moderation is triggered, depending on (i) the chatbot, (ii) the language of the prompt, (iii) the electoral context, and (iv) the interface.

Main threats: The effectiveness of the moderation safeguards deployed by Copilot, ChatGPT, and Gemini is widely different. Gemini's moderation was the most consistent, with a moderation rate of 98%. For the same sample on Copilot, the rate was around 50%, while on the OpenAI web version of ChatGPT, there is no additional election-related moderation. Moderation is strictest in English and highly inconsistent across languages. When prompting Copilot about EU Elections, the

moderation rate was the highest for English (90%), followed by Polish (80%), Italian (74%), and French (72%). It falls below 30% for Romanian, Swedish, Greek, or Dutch, and even for German (28%) despite it being the EU's second most spoken language. For a given language, when asking the analogous prompts for both the EU and the US elections, the moderation rate can vary substantially. This confirms the inconsistency of the process. Moderation is inconsistent between the web and API versions. The electoral safeguards on the web version of Gemini have not been implemented on the API version of the same tool.

4. **No Embargo in Sight:** Meta leds pro-Russian propaganda flood the EU: This investigation sheds light on a **significant loophole in the moderation of political advertisements** on Meta platforms, highlighting systemic failures just as the European Union heads into crucial parliamentary elections. Our findings uncover a sprawling pro-Russian influence operation that **exploits these moderation failures, risking the integrity of democratic processes in Europe.**

Main threats: Widespread Non-compliance: Less than 5% of undeclared political ads are caught by Meta's moderation system.Ineffective Moderation: 60% of ads moderated by Meta do not adhere to their own guidelines concerning political advertising. Significant Reach: A specific pro-Russian propaganda campaign reached over 38 million users in France and Germany, with most ads not being identified as political in a timely manner. Rapid Adaptation: The influence operation has adeptly adjusted its messaging to major geopolitical events to further its narratives.

Mitigations in place during the electoral period: [suggested character limit: 2000 characters].

[Note: Signatories are requested to provide information relevant to their particular response to the threats and challenges they observed on their service(s). They ensure that the information below provides an accurate and complete report of their relevant actions. As operational responses to crisis/election situations can vary from service to service, an absence of information should not be considered a priori a shortfall in the way a particular service has responded. Impact metrics are accurate to the best of signatories' abilities to measure them].

Policies and Terms and Conditions

Outline any changes to your policies				
Policy	Changes (such as newly introduced policies, edits, adaptation in scope or implementation)	Rationale		
		Our analysis on the French elections highlights several areas where policies and terms and conditions should respond to emerging threats related to generative AI in political campaigns: 1. Transparency Requirements: There is a critical need for greater transparency from political parties and social media platforms regarding the use of AI-generated imagery. Current policies must enforce clear		

- disclosure when synthetic content is used in campaigns, ensuring the public is fully informed about AI-altered visuals. This should include a requirement for political actors to label AI-generated materials and for platforms to flag such content when shared on social media.
- 2. Stricter Content Labelling: To combat the spread of misleading or deceptive AI-generated content, platforms must enhance their content moderation policies. Automated tools and human oversight should work in tandem to identify and remove manipulated or misleading images that distort political discourse. Policies should also include stringent checks to ensure that AI-generated content used in political contexts complies with electoral laws and ethical standards.
- 3. Translating Codes of Conduct into regulatory obligations: The findings underline the necessity of strengthening EU-wide policies on the use of generative AI in elections. Current frameworks, like the Code of Conduct for the 2024 European Parliamentary Elections, should be reinforced with mandatory regulations, penalties for violations, and robust enforcement mechanisms. This will safeguard democratic processes from the undue influence of misleading, AI-generated content and maintain electoral integrity across member states.
- 4. **Amplification of Misinformation**: Generative AI has been used to produce content that spreads misinformation, emotionally manipulates voters, and supports extremist ideologies. The ease and low cost of creating such content exacerbate the risk of misleading narratives dominating electoral campaigns.

Our report on TikTok's "Others Searched for" Feature suggests several solutions to address the threats:

- Stronger Oversight to prevent algorithmic harms: Social media platforms, especially TikTok, should strengthen their content moderation systems to prevent misleading or biased search suggestions. This includes actively identifying and removing dog whistles, misinformation, and content designed to manipulate users' political views.
- 2. **Transparency in Algorithms**: Platforms must be more transparent about how their algorithms generate search suggestions. Clear policies are needed to explain how suggestions are ranked, especially during election periods, to ensure that users aren't steered toward specific political narratives or parties.
- 3. **Reducing Political Bias**: TikTok should implement safeguards to ensure that search suggestions do not disproportionately promote one political party or viewpoint. By doing so, they can help foster a more balanced media environment that avoids distorting electoral discourse.

Our report on "Chatbot (s)elected moderation suggests the following solutions to address the threats posed by chatbot moderation and misinformation in sensitive contexts such as elections:

- Consistency in Moderation: Platforms must ensure that chatbot moderation mechanisms are applied uniformly across all languages and geographies, preventing gaps in protection for non-English users and elections in various regions.
- 2. **Transparency of Moderation Systems**: Platforms should publish clear documentation explaining the design, implementation, and functioning of their moderation systems, helping users and researchers understand how content is managed and ensuring safeguards are in place.
- 3. Accountability through External Scrutiny: Introducing research APIs that allow third parties to test and scrutinize chatbot moderation layers is essential for improving accountability. This would enable external experts to assess the effectiveness of the moderation mechanisms and identify potential biases or inconsistencies.

	4. Improved Moderation for Sensitive Prompts: Platforms should develop robust safeguards for sensitive topics, such as elections, ensuring that chatbots do not spread harmful misinformation or propaganda. Enhanced moderation must be implemented systematically across all contexts.		
	Scrutiny of Ads Placements		
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.			
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention		
	Indication of impact including relevant metrics when available		
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention		
	Indication of impact including relevant metrics when available		
Political Advertising			
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.			
Specific Action applied (with reference to the Code's	Description of intervention		

relevant Commitment and Measure)	The report "No Embargo in Sight" suggests several key solutions to address the threats to electoral integrity posed by online platforms ahead of				
iviedsure)	the EU elections:				
	1. Launch infringement proceedings against Meta under the Digital Services Act (DSA) for systemic risks, emphasizing Meta's failure to address Coordinated Inauthentic Behavior that threatens election integrity.				
	 Enforce stricter application of DSA Article 39 to require platforms to provide comprehensive metadata in their ad registries, enabling external scrutiny of political ads. Platforms like X should improve transparency in line with Meta's standards. 				
	 Immediate action by Meta to neutralize the ongoing "Doppelgänger" influence operation and preemptively moderate any new similar activity. Automate the labelling of political ads with systems to flag political content and enforce the necessary disclosure and targeting 				
	requirements, ensuring compliance with EU regulations.				
	Indication of impact including relevant metrics when available				
	Integrity of Services				
Outline approaches pertinent to	o this chapter, highlighting similarities/commonalities and differences with regular enforcement.				
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention				
	Indication of impact including relevant metrics when available				
Empowering Users					
Outline approaches pertinent to	o this chapter, highlighting similarities/commonalities and differences with regular enforcement.				
Specific Action applied (with	Description of intervention				
reference to the Code's	Our report on TikTok's "Others Searched for" Feature suggests several solutions to address the threats:				

relevant Commitment and Measure)	User Education: Platforms should provide educational tools to help users critically assess the information they encounter, promoting media literacy and a deeper understanding of potential biases within search suggestions. Indication of impact including relevant metrics when available				
	Empowering the Research Community				
Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.					
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention				
	Indication of impact including relevant metrics when available				
	Empowering the Fact-Checking Community				
Outline approaches pertinent to	Outline approaches pertinent to this chapter, highlighting similarities/commonalities and differences with regular enforcement.				
Specific Action applied (with reference to the Code's relevant Commitment and Measure)	Description of intervention Our report on TikTok´s "Others Searched for" Feature suggests several solutions to address the threats: Fact-Checking and Flagging of Sensitive Content: Implementing robust fact-checking mechanisms that flag potentially misleading or biased search suggestions would help young users navigate political content more responsibly.				
	Indication of impact including relevant metrics when available				